

September 8, 2021

ANNOUNCEMENT/NOTIFICATION

Procurement for Contact Center for BOK Customers
Under framework contract for period Five Years Maintenance and Support
KPPRA Rules for Procurement of Goods and Works & Non-Consulting Services
Single stage two Envelope

Tender No BOK/Proc/SQ/21/June/2021 floated on 4 June 2021 for Procurement for Contact Center for BOK Customers Under framework contract for period Five Years Maintenance and Support KPPRA Rules for Procurement of Goods and Works & Non-Consulting Services Single stage two Envelope. Bid opening was held on 22 June 2021. Following bidders participated:

- M/s. Gerry's Information Technology Pvt Ltd
- M/s. Avanza Solution Pvt Ltd
- M/s. C Square Consulting Pvt Ltd

M/s. C Square Consulting Pvt Ltd., did not qualify knock round of eligibility criteria, hence, their bid was non responsive.

Following vendors met eligibility criteria of the bid document for the tender for Procurement for Contact Center for BOK Customers Under framework contract for period Five Years Maintenance and Support KPPRA Rules for Procurement of Goods and Works & Non-Consulting Services Single stage two Envelope. Technical evaluation has been conducted following are summary of evaluation.

- M/s. Gerry's Information Technology Pvt Ltd., obtained 87 marks out of 100 Marks
- M/s. Avanza Solution Pvt Ltd., obtained 90 marks out of 100 marks

Financial bids were opened on 23 August 2021. Summary as follows:

	Avanza Solutions	Gerry's Information Technologies Pvt Ltd
Description	Total Charges with all applicable taxes	Total Charges with all applicable taxes
Total Five years cost	46,824,363	28,713,540

M/s. Gerry's Information Technology Pvt Ltd, has qualified the tender based on lowest price.

